

Clean Practice Protocol

Vista Eye Care has instituted our Clean Practice Protocol to maintain social distancing and to ensure patient and staff safety during the COVID-19 Pandemic. We do require that all patients agree to our Clean Practice Protocol before their exam:

1. We strive to efficiently deliver thorough eye care in a safe environment without sacrificing the goals of our Mission Statement.
2. Our Clean Practice Protocol dictates that we limit the number of people in our facility, and that we minimize time patients spend in our facility.
3. All patients / visitors will be screened with a Symptom Survey. If the Symptom Survey demonstrates a risk to our patients or staff, you will be re-scheduled two weeks out.
4. All patients / visitors will have their temperature checked before their exam begins. Any patients with a temperature above 99.5 degrees Fahrenheit will have their exam re-scheduled 2-weeks out.
5. We encourage adult patients to attend exams by themselves. Only one parent or guardian will be permitted to accompany their child. One caretaker is welcomed to accompany any patient that needs them.
6. For multiple patients getting eye exams together as a family, we will work to complete your exams simultaneously when possible. We won't be able to have more than two patients in the same exam room at the same time.
7. All patients / visitors should wear their own face masks to their exams.
8. We encourage all our patients to work with our Optical staff for their eyeglass frame selection and lens ordering. Our Optical team will work with you before your exam to help narrow down your selection and save you time in the office.
9. Please call or email us to discuss any medical insurance or vision plan questions you may have prior to your exam.
10. Please arrive five minutes before your appointment and call or text us to let us know that you are here. Wait in your vehicle until a technician brings you into the practice.

Thank you for helping us stay safe and productive. We look forward to your eye exam with us!

To learn more about what we are doing to keep our patients and staff safe, visit our Clean Practice Protocol page at www.VistaEyeCareCO.com/CPP.